



ABOUT MY LAB. TESTS

We ask you to have tests performed that are sent off to the lab for analysis for a variety of situations. Some of these are more critical than others.

Please can you help us by:

- 1 Letting us know if you chose to not have a test that we have suggested that you have
- 2 Making a note to contact us 14 days after the test if you have not heard from us. We will endeavour to communicate abnormal results and changes in management but we are often not able to contact you with negative or normal results, especially when these are part of ongoing monitoring.
Asking you to contact us also helps to protect against the uncommon but occasional situation where a sample is not received by the lab despite having been sent from the collection rooms or the practice.
- 3 Ensuring that your contact details are up-to-date and that you have informed us of any change of address and telephone numbers, especially mobile phones.
- 4 Occasionally we will give you sample pots to fill at home that need to be returned to the surgery or Aotea Pathology's rooms at Coastlands. It is important that these are labelled properly and this **must** include the name of the patient and their date of birth. Please fill in the appropriate spaces on the sample bottle.

Some results take longer than a week to process. We will try to inform you of this at the time. This would include cervical smears and some blood tests that either require special processing or need to be sent away to another lab, often in Christchurch.

If you have any questions or concerns, *please ask!*

Coastal Medical Rooms
Contact details
Phone: 04 902 9200
Fax: 04 902 9201
Email: nurses@coastalmedical.co.nz