

Patient Fees Effective from 1st September 2023



Standard Consultation* with Doctor (including phone & virtual consultations)				
Age	Non-CSC Holder	CSC Holder	Casual Non-CSC	Casual CSC
Under 14	Free	Free	\$20	Free
14 - 17	\$32	\$13	\$73	\$58
18 - 24	\$55	\$19.50	\$90	\$75
25 -64	\$68	\$19.50	\$98	\$83
65 +	\$65	\$19.50	\$95	\$80
myindici messages (per 5 minutes)	From \$20	From \$6.50		

ACC Consultations *			
Age	Non-CSC Holder	CSC Holder	
Under 14	Free	Free	
14 - 17	\$30	\$13	
18 - 24	\$50	\$19.50	
25 +	\$60	\$19.50	

Nurse Consultations* (including ACC, phone & virtual consultations)			
Age	Non-CSC Holder	CSC Holder	Casual
Under 14	Free	Free	Free
14 - 17	\$23	\$13	\$33
18 +	\$38	\$19.50	\$48
Smear (includes speculum)	\$48	\$29.50	
myindici messages (per 5 minutes)	From \$12.50	From \$6.50	
Vaccinations	Price on request		

* A standard consultation is 15 minutes. An extra charge applies to appointments longer than 15 minutes.

Clinical Pharmacist		
Age	Non-CSC Holder	CSC Holder
14 - 17	\$40	\$13
18 +	\$55	\$19.50

Repeat Prescriptions		
Age	Non-CSC Holder	CSC Holder
Under 14	Free	Free
14 + (Standard 4 Working Days)	\$25	\$20
Urgent/Same Day Prescriptions (24hrs)	Add \$10	Add \$10

Other Services	
Forms, documents & referral letters	From \$25
ECG (+ Consult)	\$65
Liquid Nitrogen	Consultation + Consumables**
Spirometry	\$75
Dressings	Consultation + Consumables**
Vocational Drivers Medical	\$148
Age Drivers Medical	\$113
IUCD, Mirena, Pipelle (Non-Funded)	From \$220
Punch Biopsy	From \$140
Surgical Procedures	From \$300
Sexual Health (19 years & under)	Free
Home Visits (Surgery Hours)	0 – 17 from \$80 18 + from \$120
Health Improvement Practitioner (HIP)	Free
Health Coach	Free

** Consumable costs can vary

Payment is required at time of consultation unless prior arrangements have been made
\$5.00 administration fee will be added to any unpaid accounts
Missed appointments will incur a minimum charge of \$20.00

Patient Fee Information

Standard Consultations with your GP

A standard appointment is 15 minutes. This applies to any appointment with your GP, including ACC, Phone & Virtual consultations. Standard appointments are intended to manage a single concern. If you have more than one concern, please book a longer appointment. For longer appointments, you will need to phone the practice. Multiple appointments may be needed to cover all your concerns.

The first 15 minutes of your consultation is partially funded. For Community Service Card (CSC) holders this first 15 minutes is capped. Government funding covers one standard appointment per day only. Any extra time is not funded or capped, and additional charges will apply. The usual charge for additional time is \$50 however discretion may be applied in certain circumstances.

Standard appointments with a GP can be booked on myndici. If you are unable to find a suitable appointment please contact the practice, we will have appointments available to meet your needs.

Complex appointments such as Drivers or other Medicals, travel consultations, minor surgery, or immunisations **cannot** be booked on myndici. Please contact the practice and we will book a suitable appointment for you.

GP Triage

Each morning there is a designated doctor available for triage by phone. The doctor will call you to discuss your concerns and book an appointment where needed. This appointment may be on the day, or a later date if appropriate. Your concern may be resolved over the phone, resulting in a prescription, certificate or advice and charges will apply.

myindici Portal Messages

myindici portal messaging is an alternative way to communicate with your doctor, nurse or administration team and is intended to be used for shorter problems or quick queries that can be responded to in 5 minutes. This service should not be used for urgent matters, emergencies or to replace a visit to your doctor. There is a fee for this service which is calculated from the length of time taken to read, action and reply to your message, starting from **\$20 (\$6.50 for CSC holders)**.

You may be asked to make an appointment if your message cannot be answered within a reasonable timeframe. Please note, the response may not be from your GP. Your message will be assessed and may be referred to a nurse, Health Improvement Practitioner, Clinical Pharmacist, or other health professional within the Coastal Medical Rooms clinical team to resolve.

Allow **5 working days** for a response. If your matter is urgent, please call the practice, for emergencies dial 111.

Drivers Medicals

These are not funded as they do not relate to a medical condition. Please call the practice to book an appointment.

Clinical Pharmacist

Our clinical Pharmacist is available for adult medication reviews & asthma reviews. Please contact the practice to book an appointment (not yet available to book on myndici).

Nurse Appointments

Nurse appointments are not available on myndici. You will need to contact the practice to book an appointment with a nurse.

Health Improvement Practitioner (HIP)

Fully funded (free) appointments are available with our HIP. For more information on how a HIP can help you, please visit our website or contact the practice. To book an appointment, please call the practice (not yet available to book on myndici).

Health Coach

Fully funded (free) appointments are available with our Health Coach. For more information on how a Health Coach can help you, please visit our website or contact the practice. To book an appointment, please call the practice (not yet available to book on myndici).

Prescriptions

Myindici is the preferred method for ordering repeat prescriptions. If you wish to order anything different from your selected medications (more, less or other medication) please indicate in the notes section of your myndici request.

We understand not everyone can order their prescriptions on myndici. Please call the practice and we will arrange your prescription for you. Prescription request forms are also available at reception and can be downloaded from our website.

Please allow **four working days** for your prescription to be sent to your nominated pharmacy. If your request is more urgent, please phone us on 04 902 9200 – **additional fees apply to urgent prescription requests**. Allow **24 hours for urgent requests** to be sent to your nominated pharmacy.

****Note: repeat prescriptions are only available at your doctor's discretion for stable medical conditions which have had medication previously prescribed by Coastal Medical Rooms. A consultation with your doctor or clinical pharmacist will be required every six to twelve months to allow a review of your medication.*