

Welcome to *myindici*[™]

myindici[™] is a safe, secure and convenient way to access your health information from your computer or smartphone. You can book appointments, order repeat prescriptions, access laboratory results and much more. To sign up you must be 18 years or older and have a unique email address (family members cannot use the same email address).

IF YOU WISH TO USE THIS SERVICE PLEASE READ, SIGN AND RETURN THIS FORM TO RECEPTION

ONLINE ROUTINE APPOINTMENTS

You can book a routine 15 minute appointment with a doctor by clicking on **Book Appointment** on your *myindici*[™] homepage.

You can use *myindici*[™] to cancel appointments you have made using *myindici*[™].

Please be aware that it is not possible to make appointments in *myindici*[™] for the same day. For same day appointments you will need to phone reception.

Should you need a longer appointment (i.e. double appointment, drivers' medical) or an appointment with a nurse you will need to phone reception to book.

ORDERING REPEAT PRESCRIPTIONS

This service is only available for medication which your doctor has marked as **long term**. Please allow **THREE working days** for your prescription to be available. If you need an urgent prescription, please visit or phone the practice. Standard prescription charges apply.

TEST RESULTS

myindici[™] is one of the ways of notifying you of test results. When we file a result, you will receive a notification saying your record has been updated.

Your doctor may contact you by phone or text should there be any urgent or abnormal results, prior to uploading them to *myindici*[™].

EMAIL CONSULTATIONS VIA *myindici*[™]

If your request is complex you may be asked to make an appointment for a consultation. The fee for an email consultation service will vary according to the time taken. The minimum charge starts at \$20.00. **Please allow 5 working days for this service.** Please do not use this service for urgent matters or if you require an urgent reply. An automatic message will come up when the Doctor is on leave.

TECHNICAL SUPPORT

The website is provided by *myindici*[™], a company that provides the software that Coastal Medical Rooms uses. They are unable to see your information, as it is encrypted.

I am 18yrs or above and I have read and understand the above information.

I understand if there is misuse of *myindici*[™] the practice reserves the right to de-activate the user.

I am aware that for urgent serious problems I will call the surgery on 04 902 9200, or 111 in an emergency.

Name: _____ DOB: _____

Signed: _____ Date: _____

Email login for *myindici*[™]: _____

(Email address must be your own and not a family or shared email address)