



ABOUT MY LAB TESTS

When it comes to medical diagnosis, laboratory tests are often necessary to help identify the underlying cause of a patient's symptoms.

It's important to note that some laboratory tests are more critical than others, and the urgency of testing can vary depending on the situation.

You can help us by:

- Notifying us if you have chosen not to have a particular test.
- Checking myindici for your results.
- Contact us 14 days after the test if you have not heard from us. We will endeavour to communicate abnormal results and changes in management but we are often not able to contact you with negative or normal results, especially when these are part of ongoing monitoring. Asking you to contact us also helps to protect against the uncommon but occasional situation where a sample is not received by the lab despite having been sent from the collection rooms or the practice.
- Ensuring your contact details are up-to-date and that you have informed us of any change of address and telephone numbers, especially mobile phones.
- Occasionally we will give you sample pots to fill at home that need to be returned to the surgery or direct to the lab. It is important that these are labelled properly and this **must** include the name of the patient and their date of birth. Please fill in the appropriate spaces on the sample bottle.

Some results take longer than a week to process. We will try to inform you of this at the time. This would include cervical smears and some blood tests that either require special processing or need to be sent away to another lab.

If you have any questions or concerns, ***please ask!***

Coastal Medical Rooms

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